

FOREVERYOUNG

THE LABEL

RETURNS FORM

If you are not happy with your recent purchase you have the choice of return. You can replace the product, ask for money refund or get store credit via personal discount code.

Please fill out this form and put it inside the package with the clothes and the receipt.

- You have the right to return your order within 14 calendar days from the day you received your order.
- Items must be returned in their original condition including tags.
- Once we receive your returned package, all returned items will be inspected before the replacement or a refund is issued.

We reserve the right to deny a return if items are used or damaged in any way. These items will be returned to sender and no refund or replacement will be made.

Our address

Andrea Papandreou 22 str
71414, Gazi, Crete
Greece
+30 2810 318495

ORDER NUMBER:

ITEM NAME	SIZE	REASON FOR RETURN	REFUND	REPLACEMENT	STORE CREDIT

If you wish your item to be replaced please specify the product you want it replaced with at the comments below.

COMMENTS:

Cost

Greece

- The first return is free when using Geniki Taxydromiki. (In case of using another courier, the return fee is paid by the customer.)
- The second return costs 2,5€ to ship it back to us and 2,5€ to receive the replacement. (If the item is **faulty** you will not have to pay for the return and/or replacement.)

Cyprus or abroad

- Returns can be made with any shipping company you wish. The cost of shipping is being paid by the customer.

Returned items are the responsibility of the customer until received by foreveryoungthelabel.com. If the package does not reach us safely, we will not be able to complete the refund, so it is recommended to use a tracked method for safe delivery.

Replacements

Greece

- If you want to replace your product with another item or size/color just complete the returns form, place it inside the package and close it safely.
- Call Geniki Taxydromiki to pick up the package or visit your local Geniki Taxydromiki store. (Don't forget to state that we will be charged for the package)

Cyprus & abroad

- If you want to replace your product with another item or size/color just complete the returns form, place it inside the package and close it safely.
- Choose the shipping company you want to send the package with. We recommend using a trackable method.

Returned items are the responsibility of the customer until received by foreveryoungthelabel.com. If the package does not reach us safely, we will not be able to complete the replacement, so it is recommended to use a tracked method for safe delivery.

Refunds

- Once we receive your returned package, all returned items will be inspected before a refund is issued.
- The refund will be made in the original form of payment. If the payment was with cash upon delivery please fill out your bank account in the returns form.
- Please allow 2 business days for refunds in Greece and 5 for Cyprus & abroad.

Shipping costs cannot be refunded

Store credit

- Once we receive your returned package, all returned items will be inspected before sending you a store coupon.
- The coupon is valid for 12 months.

If you wish, you can also contact us by email at customer@foreveryoungthelabel.com or calling us at +30 2810-318495 to complete a return by phone.

